

# CURRICULUM VITAE

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## DIGITAL COORDINATES

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## EDUCATIONAL BACKGROUND

Degree	Year	University	Field
PhD	1996	University of California, Irvine	Information and Computer Science
MS	1994	University of California, Irvine	Information and Computer Science
BSc (Hons)	1991	University of Leeds	Computer Science

## EMPLOYMENT HISTORY

Title	Organization	Years
Associate Dean	College of Computing, Georgia Institute of Technology Atlanta, Georgia USA	2008, 2009
Associate Professor	College of Computing, Georgia Institute of Technology Atlanta, Georgia, USA	2004 – present
Member of Research Staff	Xerox Palo Alto Research Center Palo Alto, California, USA	2000 – 2004
Visiting Member of Research Staff	Xerox EuroPARC Cambridge, England	2000
Member of Technical Staff	Bell Laboratories, Lucent Technologies (briefly AT&T) Naperville, Illinois, USA	1996 – 2000
Member of Staff	Sedgwick (now Marsh) Summer Employment, Norwich & London, UK	1988 – 1991
Member & Manager of Catering Staff	University of East Anglia Summer employment Norwich, UK	1986 – 1987

## CURRENT FIELDS OF INTEREST

**AREAS:** Computer Mediated Communication, Computer Supported Cooperative Work, Human Computer Interaction, Networking & Security, Software Engineering, Ubiquitous Computing

## I. TEACHING

### A. COURSES TAUGHT

College of Computing, Georgia Institute of Technology

Term/Year	Course	Enrolled	Score	Comments
Fall 10	CS4001 Computers, Society and Professionalism	39	4.6	required
Fall 10	CS 6451 Introduction to HCC	9	5.0	Flawless ;-)
Fall 09	CS 4690 Empirical Methods in HCI	1	NR	At GT-L, no responses
Fall 09	CS 4803 Collaborative Computing	1	NR	At GT-L, no responses
Fall 09	CS 6455 User Interface Design and Evaluation	7	4.3	At GT-L
Fall 09	CS 7460 Collaborative Computing	6	4.3	At GT-L
Spring 09	CS 4690 Empirical Methods in HCI	8	4.8	
Spring 09	CS 6455 User Interface Design and Evaluation	31	4.2	
Spring 09	CS 8001-HCC Seminar	7	NA	
Spring 09	CS 8002-HCC Seminar	29	NA	
Fall 08	CS 6451 Introduction to HCC	9	4.5	
Spring 08	CS 8001-HCC Seminar	11	NA	
Spring 08	CS 8002-HCC Seminar	24	NA	
Spring 08	CS 7460 Collaborative Computing	12	4.5	
Spring 08	CS 6455 User Interface Design and Evaluation	45	4.3	
Spring 08	CS 4690 Empirical Methods in HCI	23	4.8	
Spring 07	CS 4690 Empirical Methods in HCI	20	4.7	
Fall 06	CS 6451 Introduction to HCC	18	4.3	
Spring 06	CS 4803-EMP Empirical Methods in HCI	14	4.8	New Course
Spring 06	CS 6455 User Interface Design and Evaluation	42	4.8	
Spring 05	CS 6455 User Interface Design and Evaluation	41	4.6	

## II. RESEARCH AND CREATIVE SCHOLARSHIP

### A. THESIS

#### Ph.D. Thesis

Title: Understanding Dependencies: A Study of the Coordination Challenges in Software Development

Completed: 1996

Advisor: Jonathan Grudin, committee: John L. King, Rob Kling

College: University of California, Irvine

### B. PUBLISHED JOURNAL PAPERS (REFEREED)

For the purposes of this vita, refereed means that the paper was reviewed by two or more external reviewers.

- J.1 King, J. L., Grinter, R. E. and J. M. Pickering (1996) "Grandeur et décadence d'Arpanet: La saga de Netville, cité champignon du cyberspace" *Réseaux*. 77(May-June): 9-36.
- J.2 Grinter, R. E. (1996) "Supporting Articulation Work Using Configuration Management Systems" *Computer Supported Cooperative Work: The Journal of Collaborative Computing*. 5(4): 447-465.
- J.3 Herbsleb, J. D. and R. E. Grinter (1999) "Architectures, Coordination, and Distance: Conway's Law and Beyond" *IEEE Software*. 16(5) September / October: 63-70.
- J.4 Grinter R. E. (2000) "Workflow Systems: Occasions for Success and Failure" *Computer Supported Cooperative Work: The Journal of Collaborative Computing*. 9(2): 189-214.
- J.5 Cox, K., Grinter, R.E., Hibino, S.L., Jagadeesan, L.J. and D. Mantilla (2001) "A Multi-Modal Natural Language Interface to an Information Visualization Environment" *International Journal of Speech Technology*. 4(3/4): 297-314.
- J.6 Grinter, R. E. (2003) "Recomposition: Coordinating a Web of Software Dependencies" *Computer Supported Cooperative Work: Journal of Collaborative Computing*. 12(3): 297-327.
- J.7 Balfanz D., Durfee, G., Grinter R. E. and D. K. Smetters (2004) "In Search of Usable Security - Five Lessons from the Field" *IEEE Security & Privacy*. Sept/Oct: 19-24.
- J.8 Dourish, P., Grinter, R. E., Delgado de la Flor, J. and M. Joseph (2004) "Security in the Wild: User Strategies for Managing Security as an Everyday, Practical Problem." *Journal of Personal and Ubiquitous Computing*. 8(6): 391-401.
- J.9 Bellotti, V., Ducheneaut, N., Howard, M., Smith, I., and R. E. Grinter (2005) "Quality versus Quantity: Email-Centric Task-management and its Relationship with Overload" *Human Computer Interaction Journal*. 20 (1-2): 89-138.
- J.10 Grinter, R. E. (2005) "Words about Images: Coordinating Community in Amateur Photography" *Computer Supported Cooperative Work: Journal of Collaborative Computing*. 14 (2): 161-188.
- J.11 Grinter, R. E., Palen, L., and M. Eldridge (2006) "Understanding the Role of Technology in Communication: Comparing SMS and IM use among Teenagers" *ACM Transactions on Human-Computer Interaction (ToCHI)*. 13 (4): 423-447.
- J.12 Sall, A. and R. E. Grinter (2007) "Let's Get Physical!: A Study of Physical Gaming at Home." *Computer Supported Cooperative Work: Journal of Collaborative Computing*. 16 (1-2): 199-229.
- J.13 Szymanski, M. H., Aoki, P. M., Grinter, R. E., Hurst, A., Thornton, J. D., and A. Woodruff (2008) "Sotto Voce: Facilitating Social Learning in a Historic House" *Computer Supported Cooperative Work: Journal of Collaborative Computing*. 17 (1): 5-34.

- J.14 Grinter, R. E., Edwards, W. K., Chetty, M., Poole, E.S., Sung, J-Y., Yang, J., Crabtree, A., Tolmie, P., Rodden, T., Greenhalgh, C., and S. Benford "The Ins and Outs of Home Networking: The Case for Useful and Usable Domestic Networking" *Transactions on Human Computer Interaction (ToCHI)*. 16 (2) June 2009. Article 8.
- J.15 Sung, J-Y., Grinter, R. E., and H. I. Christensen (2010) "Domestic Robot Ecology: An Initial Framework to Unpack Long-Term Acceptance of Robots At Home" *International Journal of Social Robotics*.
- J.16 Young, J. E., Sung, J-Y, Volda, A., Sharlin, E., Igarashi, T., Christensen, H.I., and R.E. Grinter (2010) "Evaluating Human-Robot Interaction: Focusing on the Holistic Interaction Experience" *International Journal of Social Robotics*.
- J.17 Calvert, K, Edwards, W. K., Feamster, N., Grinter R.E. Deng, Y, and X. Zhou (20xx) "Instrumenting Home Networks" accepted to *ACM SIGCOMM Computer Communication Review*.
- J.18 Edwards, W.K., Grinter, R.E., Mahajan, R. and D. Wetherall (20xx) "Advancing the State of Home Networking" accepted to the *Communications of the ACM*.

#### C. PUBLISHED BOOKS AND PARTS OF BOOKS

##### Books

None

##### Chapters in Books and Encyclopedias

- BC.1 Pickering, J. M. and R. E. Grinter (1995) "Software Engineering and CSCW: A Common Research Ground" in Richard N. Taylor and Joelle Coutaz (Eds.) *Software Engineering and Human Computer Interaction: ICSE '94 Workshop on SE-HCI: Joint Research Issues Lecture Notes in Computer Science Series Vol. 896*. Springer-Verlag. 241-250.
- BC.2 King, J. L., Grinter, R. E., and J. M. Pickering (1997) "The Rise and Fall of Netville: Institution and Infrastructure in the Great Divide" in S. Kiesler (Ed.), *Culture of the Internet*. Mahweh, New Jersey: Lawrence Erlbaum. 3-33.
- BC.3 Volda, A., Grinter, R. E., and N. Ducheneaut (2006) "Social Practices around iTunes" in O'Hara, K and B. Brown (Eds.), *Consuming Music Together: Social and Collaborative Aspects of Music Consumption Technologies*. Springer-Verlag. 61-88.
- BC.4 Grinter, R. E. (2008) "The Work to Make Software Work" in Erickson, T. and D. McDonald (Eds.) *HCI Remixed*. MIT Press.  
*By invitation only, essays on papers that influenced researchers, my essay about David Lorge Parnas' work on modular decomposition – reviewed by D.L. Parnas.*
- BC.5 Volda, A., Grinter, R. E., Ducheneaut, N., Edwards W. K. and M. W. Newman (2008) "Listening in: Practices Surrounding iTunes Music Sharing" in J. Alberti (Ed.), *Text Messaging*. Houghton Mifflin Company.

#### D. EDITED PROCEEDINGS

- EP.1 Aoki, P.M., Cutrell, E., Grinter, R. E., Jeffries, R., Olson, G. M. and T. Rodden (2006) *ACM Conference on Human Factors in Computing Systems (CHI 2006)*. ACM Press, New York, NY.

#### E. CONFERENCE PRESENTATIONS

E.I. Invited Keynote addresses

- K.1 Grinter, R. E. (1999) "CSCW. The Next Ten Years" Closing Plenary Discussant at the 6<sup>th</sup> European Conference on Computer Supported Cooperative Work (ECSCW 99). Copenhagen, Denmark. September 16.
- K.2 Grinter R. E. (2003) "A PARC Perspective on the Next 30 Years of Networking" PARC Keynote at 30th Anniversary of Ethernet. Palo Alto, California. May 23.

E.2. Conference Presentations with Proceedings (refereed)

For the purposes of this vita, refereed means that the paper was reviewed by two or more external reviewers. **Bold** text indicates 25% or below acceptance rate (including best paper nominations which select highly regarded submissions in conferences).

- C.1 Andersen, K. V. and R. Grinter (1992) "Work, Power and Computers: Implications and Conflicts of Computerization at Work in the United States and Scandinavia" in Proceedings of *Directions and Implications of Advanced Computing (DIAC 1992)*. Berkeley, California. May 2-3. 184-189.
- C.2 Blevins, J., Dubrow, D., Eickelman, N., Grinter, R., Medvidovic, N., Reimer, R., Shaw, J., Turner, C. and G. Wong (1995) "Report on the Software Project Management Technical Research Review" in D. Richardson and B. Boehm (Eds.). Proceedings of the *California Software Symposium*. Irvine, California. March 30. 127-145.
- C.3 Grinter, R. E. (1995) "Using a Configuration Management Tool to Coordinate Software Development" in Proceedings of the *ACM Conference on Organizational Computing Systems (COOCS '95)*. San Jose, California. August 13-16. 168-177.
- C.4 Grinter, R. E. (1997) "The World-Wide Web is More Than An Information Repository!" in Proceedings of the *3rd Americas Conference on Information Systems*. Indianapolis, Indiana. August 15-17. 894-896.
- C.5** Grinter, R. E. (1997) "Doing Software Development: Occasions for Automation and Formalisation" in Proceedings of the *5<sup>th</sup> European Conference on Computer Supported Cooperative Work (ECSCW '97)*. Lancaster, United Kingdom. September 9-12. 173-188. 22% Acceptance Rate.
- C.6 Grinter, R. E. (1997) "From Workplace to Development: What Have We Learned So Far And Where Do We Go?" in Proceedings of the *International ACM SIGGROUP Conference on Supporting Group Work (GROUIP '97)*. Phoenix, Arizona. November 16-19. 231-240. 33% Acceptance Rate.
- C.7** Herbsleb, J. and R. E. Grinter (1998) "Conceptual Simplicity Meets Organizational Complexity: Case Study of a Corporate Metrics Program" in Proceedings of the *20<sup>th</sup> International Conference on Software Engineering (ICSE '98)*. Kyoto, Japan. April 19-25. 271-280. 18% Acceptance Rate.
- C.8** Grinter R. E. (1998) "Recomposition: Putting it All Back Together Again" in Proceedings of the *ACM Conference on Computer Supported Cooperative Work (CSCW '98)*. Seattle, Washington. November 14-18. 393-403. 19% Acceptance Rate.
- C.9** Grinter, R. E. (1999) "Systems Architecture: Product Designing and Social Engineering" in Proceedings of the *ACM Conference on Work Activities Coordination and Collaboration (WACC '99)*. San Francisco, California. February 20-22. 11-18. 22% Acceptance Rate.
- C.10** Herbsleb, J. D. and R. E. Grinter (1999) "Splitting the Organization and Integrating the Code: Conway's Law Revisited" in Proceedings of the *21<sup>st</sup> International Conference on Software Engineering (ICSE '99)*. Los Angeles, California. May 16-22. 85-95. 19% Acceptance Rate.
- C.11 Grinter, R. E., Herbsleb, J. D. and D. E. Perry (1999) "The Geography of Coordination: Dealing with Distance in R&D Work" in Proceedings of the *International ACM SIGGROUP Conference on Supporting Group Work (GROUIP '99)*. Phoenix, Arizona.

November 14-17. 306-315. 35% Acceptance Rate.

- C.12** Herbsleb, J. D., Mockus, A., Finholt T. and R. E. Grinter (2000) "Distance, Dependencies, and Delay in a Global Collaboration" in *Proceedings of the ACM Conference on Computer Supported Cooperative Work (CSCW '00)*. Philadelphia, Pennsylvania. December 2-6. 319-328. 18% Acceptance Rate.
- C.13** Herbsleb, J. D., Mockus, A., Finholt T. and R. E. Grinter (2001) "An Empirical Study of Global Software Development: Distance and Speed" in *Proceedings of the 22<sup>nd</sup> International Conference on Software Engineering (ICSE '01)*. Toronto, Canada. May 12-19. 81-90. 18% Acceptance Rate.
- C.14** Grinter, R. E. and M. Eldridge (2001) "y do tngrs luv 2 txt msg?" in *Proceedings of the 7<sup>th</sup> European Conference on Computer Supported Cooperative Work (ECSCW '01)*. Bonn, Germany. September 18-20. 219-238. 19% Acceptance Rate.
- C.15** Edwards, W.K. and R.E. Grinter (2001) "At Home with Ubiquitous Computing: Seven Challenges" in *Proceedings of the 3<sup>rd</sup> International Conference on Ubiquitous Computing (Ubicomp 01) (LNCS 2201)*. Atlanta, Georgia. September 30 – October 2. 256-272. 14% Acceptance Rate.
- C.16** Grinter R. E. (2001) "From Local to Global Coordination: Lessons from Software Reuse" in *Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work (GROUP 2001)*. Boulder, Colorado. September 30 - October 3. 144-153.
- C.17** Woodruff, A., Aoki, P.M., Grinter, R. E., Hurst, A., Szymanski, M. H., and J. D. Thornton (2002) "Eavesdropping on Electronic Guidebooks" in *Proceedings of Museums and the Web 2002*. Boston, Massachusetts. April 17-20. 21-30.
- C.18** Bellotti, V. M., Back, M. J., Edwards, W. K., Grinter, R. E., Lopes, C. V. and A. Henderson (2002) "Making Sense of Sensemaking Systems: Five Questions for Designers and Researchers" in *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2002)*. Minneapolis, Minnesota. April 20-25. 415-422. 15% Acceptance Rate.
- C.19** Aoki, P. M., Grinter, R. E., Hurst, A., Szymanski, M. H., Thornton, J. D. and A. Woodruff (2002) "Sotto Voce: Exploring the Interplay of Conversation and Mobile Audio Spaces" in *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2002)*. Minneapolis, Minnesota. April 20-25. 431-438. 15% Acceptance Rate.
- C.20** Woodruff, A., Szymanski, M. H., Grinter, R. E., and P. M. Aoki (2002) "Practical Strategies for Integrating a Conversation Analyst in an Iterative Design Process" In *Proceedings of the ACM Conference on Designing Interactive Systems DIS 2002*. London, United Kingdom. June 25-28. 19-28. 22% Acceptance Rate.
- C.21** Grinter, R. E. and L. Palen (2002) "IM in Teenage Life" in *Proceedings of the ACM Conference on Computer Supported Cooperative Work (CSCW 2002)*. New Orleans, Louisiana. November 16-20. 21-30. 20% Acceptance Rate.
- C.22** Grinter, R. E., Aoki, P. M., Hurst, A., Szymanski, M. H., Thornton, J. D. and A. Woodruff (2002) "Revisiting the Visit: Understanding How Technology Can Shape the Museum Visit" in *Proceedings of the ACM Conference on Computer Supported Cooperative Work (CSCW 2002)*. New Orleans, Louisiana. November 16-20. 146-155. 20% Acceptance Rate.
- C.23** Smetters, D. K. and R. E. Grinter (2002) "Moving from The Design of Usable Security Systems to the Design of Useful and Secure Applications" in *Proceedings of the ACM New Security Paradigms Workshop 2002*. Norfolk, Virginia. September 23-27. 82-88. 29% Acceptance Rate.
- C.24** Grinter, R. E. and M. Eldridge (2003) "wan2tlk: Everyday Text Messaging" in *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2003)*. Fort Lauderdale, Florida. April 5-10. 441-448. 16% Acceptance Rate.

- C.25** Balfanz, D., Durfee, G., Grinter, R. E., Smetters, D. K., and P. Stewart (2004) "Network-in-a-Box: How to Set Up a Secure Wireless Network in Under a Minute" in Proceedings of the *USENIX Security Symposium 2004*. San Diego, California. August 9-13. 207-222. 12% Acceptance Rate.
- C.26** Volda, A., Grinter, R. E., Ducheneaut, N., Edwards W. K. and M. W. Newman (2005) "Listening in: Practices Surrounding iTunes Music Sharing" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2005)*. Portland, Oregon, April 2-7. 191-200. 25% Acceptance Rate. **Nominee for Best Paper (Top 1% of submissions).**
- C.27** Grinter, R. E., Edwards, W. K., Newman, M. W. and N. Ducheneaut (2005) "The Work to Make a Home Network Work:" in Proceedings of the *9<sup>th</sup> European Conference on Computer Supported Cooperative Work (ECSCW '05)*. Paris, France, Sept 18-22. 469-488. 19% Acceptance Rate.
- C.28** Volda, S., Edwards, W. K., Newman, M. W. Grinter, R. E., and N. Ducheneaut (2006) "Share and Share Alike: Exploring the User Interface Affordances of File Sharing" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2006)*. Montréal, Canada, April 22-27. 221-230. 23% Acceptance Rate.
- C.29** Wyche, S. P., Sengers, P., and R. E. Grinter (2006) "Historical Analysis: Using the Past to Design the Future" in Proceedings of the *8<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 06)*. Orange County, California, September 17-21. 35-51. 13% Acceptance Rate.
- C.30** Wyche, S. P., Hayes, G. R., Harvel, L. D. and R. E. Grinter (2006) "Technology in Spiritual Formation: An Exploratory Study of Computer Mediated Religious Communications" in Proceedings of the *ACM Conference on Computer Supported Cooperative Work (CSCW 06)*. Banff, Canada, November 4-8. 199-208. 22% Acceptance Rate. **Best Paper Nomination (Top 5% of submissions).**
- C.31** Kientz, J. A., Hayes, G. R., Abowd, G. and R. E. Grinter (2006) "From the War Room to the Living Room: Decision Support for Home-based Therapy Teams" in Proceedings of the *ACM Conference on Computer Supported Cooperative Work (CSCW 06)*. Banff, Canada. November 4-8. 209-218. 22% Acceptance Rate. **Best Paper Nomination (Top 5% of submissions).**
- C.32** Grimes, A. and R. E. Grinter (2007) "Designing Persuasion: Health Technology for Low-Income African American Communities" In Proceedings of the *2<sup>nd</sup> International Conference on Persuasive Technologies (Persuasive 2007) (LNCS 4744)*. Stanford, California. April 26-27. 24-35.
- C.33** Henderson-Summet, V. L, Grinter, R. E., Caroll, J., and T. Starner (2007) "Electronic Communication: Themes from a Case Study of the Deaf Community" in Proceedings of the *11<sup>th</sup> IFIP TC 13 International Conference on Human-Computer Interaction (INTERACT 2007) (LNCS 4662)*. Rio de Janeiro, Brazil. September 10-14. 347-360. 33% Acceptance Rate.
- C.34** Chetty, M., Sung, J-Y, and R. E. Grinter (2007) "How Smart Homes Learn: The Evolution of the Networked Home and Household" in Proceedings of the *9<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 07)*. Innsbrück, Austria. September 16-19. 127-144. 19% Acceptance Rate.
- C.35** Sung, J-Y., Guo, L., Grinter, R. E., and H. I. Christensen (2007) " "My Roomba is Rambo": Intimate Home Appliances" in Proceedings of the *9<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 07)*. Innsbrück, Austria. September 16-19. 145-162. 19% Acceptance Rate.
- C.36** Calvert, K. C., Edwards, W. K., and R. E. Grinter (2007) "Moving Towards the Middle: The Case Against the End-to-End Argument in Home Networking" in Proceedings of the *6<sup>th</sup> ACM Workshop on Hot Topics in Networks (HotNets-VI)*. Atlanta, Georgia. November 14-15. 18% Acceptance Rate.

- C.37 Shehan-Poole, E., Chetty, M., Edwards, W. K., and R. E. Grinter (2008) "Designing Interactive Home Network Maintenance Tools" in Proceedings of the *ACM Conference on Designing Interactive Systems (DIS 2008)*. Cape Town, South Africa. February 25-27. 455-464. 32% Acceptance Rate.
- C.38 Sung, J-Y, Grinter, R. E., Christensen, H. I. and L. Guo (2008) "Housewives or Technophiles? Understanding Domestic Robot Owners" in Proceedings of *ACM Conference on Human Robot Interaction (HRI 08)*. Amsterdam, Holland. March 12-15. 129-136. 36% Acceptance Rate.
- C.39** Wyche, S. P., Aoki, P. M. and R. E. Grinter (2008) "Re-Placing Faith: Reconsidering the Secular-Religious Use Divide in the United States and Kenya" in Proceedings of *ACM Conference on Human Factors (CHI 2008)*. Florence, Italy. April 5-10. 11-20. 21% Acceptance Rate.
- C.40** Chetty, M., Tran, D., and R. E. Grinter (2008) "Getting to Green: Understanding Resource Consumption in the Home" in Proceedings of *10<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 08)*. Seoul, Korea. September 21 - 24. 242-251. 19% Acceptance Rate.
- C.41** Grimes, A., Bednar, M., Bolter, J.D., and R. E. Grinter (2008) "EatWell: Sharing Nutrition-Related Memories in Low-Income Communities" in Proceedings of *ACM Conference on Computer Supported Cooperative Work (CSCW 08)*. San Diego, CA. November 8-12. 87-96. 23% Acceptance Rate. **Nominee for Best Paper (Top 5% of submissions).**
- C.42** Sung, J-Y., Christensen, H. I., and R. E. Grinter (2009) "Robots in the Wild: Understanding Long-Term Use" in Proceedings of the *ACM Conference on Human Robot Interaction (HRI 2009)*. San Diego, CA March 9-13. 45-52. 19% Acceptance Rate.
- C.43** Shehan-Poole, E., Chetty, M., Morgan, T. M., Grinter, R. E., and W. K. Edwards (2009) "Computer Help at Home: Methods and Motivations for Informal Technical Support" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2009)*. Boston Massachusetts. April 4-9. 739-748. 25% Acceptance Rate.
- C.44** Sung, J-Y., Grinter, R. E., and H. I. Christensen (2009) " "Pimp My Roomba": Designing for Personalization" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2009)*. Boston Massachusetts. April 4-9. 193-196. 25% Acceptance Rate.
- C.45** Wyche, S. P. and R. E. Grinter (2009) "Extraordinary Computing: Religion as a Lens for Reconsidering the Home" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2009)*. Boston Massachusetts. April 4-9. 749-758. 25% Acceptance Rate.
- C.46** Wyche, S. P., Caine, K. E., Davidson, B. J., Patel, S. N., Arteaga, M., and R. E. Grinter (2009) "Sacred Imagery in Techno-Spiritual Design" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2009)*. Boston, Massachusetts. April 4-9. 55-58. 25% Acceptance Rate.
- C.47 Sung, J-Y., Christensen, H. I., and R. E. Grinter (2009) "Sketching the Future: Assessing User Needs for Domestic Robots" in Proceedings of the *18<sup>th</sup> IEEE International Symposium on Robot and Human Interactive Communication (Ro-Man)*. Toyama, Japan. September 27-October 2. 153-158. 40% Acceptance Rate.
- C.48** Wyche, S.P., Munari Magnus, C., and R. E. Grinter (2009) "Broadening UbiComp's Vision: An Exploratory Study of Charismatic Pentecostals and Technology Use in Brazil" in Proceedings of the *11<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 09)*. Orlando, Florida. September 30-October 3. 145-154. 12% Acceptance Rate.
- C.49** Grimes, A., Landry, B., and R.E. Grinter (2010) "Characteristics of Shared Health Reflections in a Local Community" in Proceedings of the *ACM Conference on Computer Supported Cooperative Work (CSCW 2010)*. Savannah, GA. February 6-10. 87-96. 20%

Acceptance Rate.

- C.50** Irani, L., Vertesi, J., Dourish, P., Philip, K., and R. E. Grinter (2010) "Postcolonial Computing: Development and Design" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2010)*. Atlanta, Georgia. April 6-10. 1311-1320. 22% Acceptance Rate.
- C.51** Wyche, S. P., Smyth, T., Chetty, M., Aoki, P. M. and R. E. Grinter (2010) "Deliberate Interactions: Characterizing Technology Use in Nairobi, Kenya" in Proceedings of the *ACM Conference on Human Factors in Computing Systems (CHI 2010)*. Atlanta, Georgia. April 6-10. 2593-2602. 22% Acceptance Rate.
- C.52** Grimes, Andrea, Kantroo, V, and R. E. Grinter (2010) "Let's Play: Mobile Health Games for Adults" in Proceedings of the *12<sup>th</sup> ACM International Conference on Ubiquitous Computing (Ubicomp 2010)*. Copenhagen, Denmark. September 26-29. 241-250. 19% Acceptance Rate.
- C.53** Chetty, M., Haslem, D, Baird, A., Ofoha, U., Sumner, B. and R. E. Grinter (2011) Why is My Internet Slow?: Making Network Speeds Visible. CHI 2011. Vancouver, Canada.

E.3. Conference Presentations with Proceedings (non-refereed)  
None

E.4. Conference Presentations without Proceedings

- CP.1** Grinter, R. E. (2002) ""Hanging Out With Computers:" The Role of IM in Teenage Communication" *Human Computer Interaction Consortium*. Fraser, Colorado. January 30 – February 3.
- CP.2** Grinter, R. E. and M. Eldridge (2003) "Wnt2tlk, luv2tlk!: Everyday Teenage Text Messaging Practices" *Social Science and Social Policy: 74<sup>th</sup> Annual Meeting of the Pacific Sociological Association*. Pasadena, California. April 4.
- CP.3** Grimes, A., Cherry, D., Johnson, L., and R. E. Grinter (2009) "Addressing Health Disparities through Partnerships Between Community Health Organizations & Technology Researchers", Office of Minority Health's (OMH's) *Third National Leadership Summit on Eliminating Racial and Ethnic Disparities in Health 2009*. National Harbor, Maryland. February 25-27.
- CP.4** Wyche, S. P., Munari Magnus, C., and R. E. Grinter (2009) "Designer's Sketchbook: Developing Technologies to Support Brazilian Pentecostals' Religious Practices" *5<sup>th</sup> Annual International Ethnographic Praxis in Industry Conference (EPIC 2009)*. Chicago, Illinois. August 30 – September 2. Artifact Number 8 (<http://epic2009.com/node/122>). P.323.
- CP.5** Grimes, A. and R. E. Grinter (2010) "Playing Games and Telling Stories: Implications for Technologies that Address African American Health Disparities. American Public Health Association (APHA) Conference. Denver, Colorado. Nov 6-10.

## F. OTHER

F.I. Other Refereed Research Reports

- O.1** Grinter, R. E. (1996) "Understanding the Role of Configuration Management Systems in Software Development" (Reviewed Doctoral Consortium Position) In Conference Companion of the *ACM Conference on Human Factors in Computing Systems CHI '96*, Vancouver, Canada. April 13-18. 39-40.
- O.2** Cox, K. C., Grinter, R. E., Hibino, S., Jagadeesan, L.J, and D. Mantilla (2000) "Using Dialog and Context in a Speech-Based interface for an Information Visualization Environment"

Poster *Advanced Visual Interfaces* 2000. Palermo, Italy. May 23-26. 274-275.

- O.3 Grinter, R. E. and A. Woodruff (2002) "Ear and Hair: Selecting Appropriate Headsets" Interactive Poster *ACM Conference on Human Factors in Computing Systems* (CHI 2002). Minneapolis, Minnesota. April 20-25. 680-681.
- O.4 Grinter, R. E. and D. K. Smetters (2003) "Three Challenges for Embedding Security into Applications" HCISEC Workshop, *ACM Conference on Human Factors in Computing Systems* (CHI 2003). Fort Lauderdale, Florida. April 6, 2003.
- O.5 Chetty, M., and R. E. Grinter (2006) "Making Connections: Designing for Home Networking" Workshop, *ACM Conference on Human Factors in Computing Systems* (CHI 2006). Montréal, Canada. April 22-27.
- O.6 Grimes, A and R. E. Grinter (2006) "Using Technology to Improve Nutrition Among the African-American Community" Workshop, *ACM Conference on Human Factors in Computing Systems* (CHI 2006). Montréal, Canada. April 22-27.
- O.7 Aoki, Paul M., and R. E. Grinter (2006) "Brothers, Think of What you Were: Exploring Inclusion in Religious Exurbia" Exurban Noir Workshop, *UbiComp 06*. Orange County, California, September 17-21.
- O.8 Chetty, M., and R. E. Grinter (2007) "HCI4D: HCI Challenges in the Global South" Work in Progress, Extended Abstracts of the *ACM Conference on Human Factors in Computing Systems* (CHI 2007). April 28-May 3, San Jose, California. 2327-2332. Honorable Mention in People's Choice Awards.
- O.9 Wyche, S. P., Medynskiy, Y. and R. E. Grinter (2007) "Exploring Large Display Use in Megachurches" Work in Progress, Extended Abstracts of the *ACM Conference on Human Factors in Computing Systems* (CHI 2007). April 28-May 3, San Jose, California. 2771-2776.
- O.10 Wyche, S. P., Caine, K, Arriaga, M, Davidson, B. and R. E. Grinter (2008) "Sun Dial: Exploring Techno-Spiritual Design through a Mobile Islamic Call to Prayer Application", Work in Progress, Extended Abstracts of the *ACM Conference on Human Factors in Computing Systems* (CHI 2008). April 4-11, Florence, Italy. 3411-3416.
- O.11 Rodden, T., Tennent, P., Chalmers, M., Grinter, R. E., Edwards, W. K., and A. Crabtree (2009) HomeBase: Developing a Corpus of Domestic Network Usage, Developing Shared Home Behavior Datasets to Advance HCI and Ubiquitous Computing Research Workshop, *ACM Conference on Human Factors in Computing Systems* (CHI 2009). Boston, Massachusetts. April 4, 2009.
- O.12 Grinter, R. E., Siek, K. A., and A. Grimes (2010). Wellness Informatics: Towards a Definition and Grand Challenges. Extended Abstracts of the *ACM Conference on Human Factors in Computing Systems* (CHI 2010). April 12-16, Atlanta, Georgia. 4505-4508.
- O.13 Calvert, K, Edwards, W. K., Feamster, N., Grinter R.E, Deng, Y, and X. Zhou (2010) "Instrumenting Home Networks" Proceedings of the 2010 ACM SIGCOMM workshop on Home Networks (HomeNets' 10), September 3, New Delhi, India. 55-60.
- O.14 Grinter, R., Best, M. L, Edwards, W.K., and E. D. Mynatt (2010) "Computing at the Margins: Report from NSF Sponsored Workshop" National Science Foundation.

### F.3. Published Papers (non-refereed)

#### a.) Professional Society Magazines

- E.1 Grinter, R. E. (1994) "Book Review: Review of "A Small Matter of Programming: Perspectives on End-User Computing" by Bonnie Nardi *SIGCHI Bulletin* 26(4): 80-81.
- E.2 Grinter, R. E. (1994) "Book Review: Review of and Perspective on "The Politics of Projects" Robert Block, *SIGOIS Bulletin* 14(3). 31-32.
- E.3 Grudin, J. and R. E. Grinter (1995) "Ethnography and Design - A Commentary" (Invited Commentary) *Computer Supported Collaborative Work: An International Journal*,

3(1): 55-59.

- E.4 Grinter, B. (1996) "CSCW and the Internet" *SIGOIS Bulletin* 17(3). 13.
- E.5 King, J. L., Grinter, R. E. and J. M. Pickering (1997) "The Rise and Fall of Netville: The Saga of a Cyberspace Construction Boomtown in the Great Divide" *EM-Electronic Markets*, 7(1). 21-24.
- E.6 Bayle, E., Bellamy, R., Casaday, G., Erickson, T., Fincher, S., Grinter, B., Gross, B., Lehder, D., Marmolin, H., Moore, B., Potts, C., Skousen, G., and J. Thomas (1998) "Putting it All Together: Towards a Pattern Language for Interaction Design" *SIGCHI Bulletin* 30(1). 17-23.
- E.7 Abowd, G., Edwards, W. K. and R. E. Grinter (2003) "Smart Homes or Homes that Smart?" Beyond the Desktop Column, *SIGCHI Bulletin*, March/ April. 13.
- E.8 Grinter, R. E., Siek, K. A., and A. Grimes (2010) "Wellness Informatics: A Field of Human-Centered Health Informatics?" *Interactions*, Jan/ Feb 2010. 76-79.

b.) Technical Reports

All Bell Labs Technical Reports reviewed internally by a member of research and a member of technical staff.

- TR.1 Grinter, R. E. and R. N. Taylor (1993) "Improvement of User Interface Development Methodologies through Rigorous Analysis" (Technical Report) UCI Technical Report 93-36.
- TR.2 Grinter, R. E. (1997) "Software Configuration Management as Software Recomposition" Bell Labs Technical Report BLTM011259-97-125
- TR.3 Grinter R. E. and J.D. Herbsleb (1998) "Qualitative Methods in Software Engineering" Bell Labs Technical Report ITD-98-35210W.
- TR.4 Grinter, R. E. (1999) "Coordinating the Assembly of Software from its Components: An Empirical Study of Recomposition" Bell Labs Technical Report BLTM011359-99-1787.
- TR.5 Grinter, R. E. (1999) "Strategic Reuse in Lucent" Bell Labs Technical Report ITD-99-38500X.
- TR.6 Grinter, R. E. (2000) "Hmmm... Now where did I put that Module? Lessons for Organisational Memory from Software Reuse" Bell Labs Technical Report BLTM011359-00-722.
- TR.7 Dourish, P., Grinter, R. E., Dalal, B. Delgado de la Flor, J. and M. Joseph (2003) "Security Day-to-day: User Strategies for Managing Security as a Practical Everyday Problem" UCI-ISR Technical Report 03-05.

## G. RESEARCH HONORS AND AWARDS

(Financial awards in support of my research)

*Engineering and Physical Sciences Research Council (EPSRC) International Graduate Research Fellowship (1992 - 1995).*

*Fischer Fellowship, 1996.*

*University of Leeds/University of California Education Abroad Program Scholarship 1991-1992*

### III. SERVICE

#### A. PROFESSIONAL ACTIVITIES

##### A.1 Memberships and Activities in Professional Societies

*Member, Association for Computing Machinery (ACM): SIGCHI and SIGSOFT — ongoing*

*Chair, Best Papers/Notes Awards Committee ACM Conference on Human Factors in Computing Systems (CHI 2010)*

*Best Papers Awards Committee for ACM Conference on Human Factors in Computing Systems (CHI 2007)*

*Papers Co-chair. ACM Conference on Human Factors in Computing Systems (CHI 2006).*

##### A.2 Conference Program Committee Activities

*Sixth European Conference on Computer Supported Cooperative Work (ECSCW 1999)*

*Tutorials/Workshops Chair ACM Conference on Work Activities Coordination and Collaboration (WACC 99)*

*ACM Conference on Designing Interactive Systems (DIS 2000)*

*Associate Chair for Papers ACM Conference on Computer Supported Cooperative Work (CSCW 2000)*

*ACM SIGGROUP Conference on Supporting Group Work (GROUP 2001)*

*Seventh European Conference on Computer Supported Cooperative Work (ECSCW 2001)*

*Associate Chair for Short Talks and Posters ACM Conference on Human Factors in Computing Systems (CHI 2002)*

*Associate Chair for Papers ACM Conference on Computer Supported Cooperative Work (CSCW 2002)*

*Associate Chair for Papers ACM Conference on Human Factors in Computing Systems (CHI 2003)*

*Eighth European Conference on Computer Supported Cooperative Work (ECSCW 2003)*

*Associate Chair for Papers ACM Conference on Computer Supported Cooperative Work (CSCW 2004)*

*Program Committee Member Ubiquitous Computing (UbiComp 2004)*

*Ninth European Conference on Computer Supported Cooperative Work (ECSCW 2005)*

*Doctoral Colloquium Co-Chair Ubiquitous Computing (UbiComp 2006)*

*Student Design Competition Judge ACM Conference on Human Factors in Computing Systems (CHI 2006)*

*Program Committee Member Ubiquitous Computing (UbiComp 2007)*

*Program Committee Member E-Social Science (2007)*

*Program Committee Member Ubiquitous Computing (UbiComp 2008)*

*Associate Chair for Papers ACM Conference on Human Factors in Computing Systems (CHI 2010)*

*Program Committee Member for ACM DEV 2010*

##### A.3 Conference Reviewing/On-Site Activities

Reviewer ACM Conference on Organizational Computer Systems (COOCS 1993)  
Reviewer IFIP WG 8.2 Conference on IT and Changes in Organizational Work  
Reviewer ACM Conference on Human Factors in Computing Systems (CHI 1997)  
Reviewer The 5th International Conference on Software Process (ICSP5, 1997)  
Reviewer ACM Conference on Computer Supported Cooperative Work (CSCW 1998)  
Reviewer ACM SIGGROUP Conference on Supporting Group Work (GROUP 1999)  
Reviewer ACM Symposium on User Interface Software and Technology (UIST 1999)  
Session Chair, ACM Conference on Computer Supported Cooperative Work (CSCW 2000)  
Reviewer International Conference on Software Engineering (ICSE 2001)  
Reviewer The 35<sup>th</sup> Annual Hawaiian International Conference on System Sciences (HICCS-35)  
Reviewer Posters ACM Conference on Computer Supported Cooperative Work (CSCW 2002)  
Reviewer ACM Symposium on User Interface Software and Technology (UIST 2003)  
Reviewer The Fifth International Conference on Ubiquitous Computing (UbiComp 2003)  
Reviewer The 37<sup>th</sup> Annual Hawaiian International Conference on System Sciences (HICCS-37)  
Reviewer ACM Conference on Human Factors in Computing Systems (CHI 2004)  
Reviewer International Conference on Software Engineering (ICSE 2006)  
Reviewer ACM Conference on Human Factors in Computing Systems (CHI 2007)  
Reviewer The 5<sup>th</sup> International Conference on Pervasive Computing (Pervasive 2007)  
Reviewer ACM Conference on Human Factors in Computing Systems (CHI 2008)  
Reviewer ACM Conference on Human Robot Interaction (HRI 2009)  
Reviewer ACM Conference on Human Factors in Computing Systems (CHI 2009)  
Reviewer The 11<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 2009)  
Reviewer ACM Conference on Computer Supported Cooperative Work (CSCW 2010)  
Reviewer The 12<sup>th</sup> International Conference on Ubiquitous Computing (UbiComp 2010)

#### A.4 Workshops Organized

Co-organizer of Computing at the Margins workshop Atlanta, GA. May 6-7<sup>th</sup>, 2009  
Co-organizer of the 2<sup>nd</sup> Computing at the Margins workshop, Atlanta, GA. 2010  
Co-organizer of the CHI 2010 Workshop on Wellness Informatics, Atlanta, GA. 2010  
Co-organizer of CHI 2011 Workshop on Feminism in HCI, Vancouver, BC, 2011

#### B. RESEARCH PROJECT REVIEWER

Frequent reviewer Directorate for Computer and Information Science and Engineering (CISE),  
National Science Foundation.  
Reviewer, Directorate for Social, Behavioral & Economic Sciences, National Science Foundation  
Reviewer Canadian National Research Council  
Reviewer Vanderbilt University internal research award

#### IV. NATIONAL AND INTERNATIONAL PROFESSIONAL RECOGNITION

##### A. HONORS AND AWARDS

*Certificate of Recognition: California State Senate*

In recognition of my professional career and its reflection on the University of California.

*University of California Irvine Alumni Association Lauds and Laurels Award 2010*

**Distinguished Alumna Award:** These awards recognize UCI alumni whose personal or professional achievements bring honor and distinction to a particular school or discipline, UCI and/or the UCI Alumni Association.

([http://www.alumni.uci.edu/how\\_to\\_get\\_involved/lauds\\_and\\_laurels.html](http://www.alumni.uci.edu/how_to_get_involved/lauds_and_laurels.html))

*Distinguished Scientist, Association of Computing Machinery (ACM) Fall 2009*

*Senior Member, Association of Computing Machinery (ACM) Fall 2008*

*Chicagoland Area Camera Clubs Association Photography Award, 2000*

##### B. INVITED CONFERENCE SESSION CHAIRMANSHIPS

CSCW 2000

Grace Hopper Celebration of Women in Computing, Atlanta Georgia, Sept 28-Oct 2, 2010. Chaired the New Voices in Human Computer Interaction session, Oct 1.

##### C. PROFESSIONAL REGISTRATION

##### D. PATENTS ISSUED

Another 9 pending at the USPTO

- PT.1 European Union Patent #1120720 Issued August 01, 2001 "User Interface for Data Presentation Systems" Ball, Thomas J (US); Cox, Kenneth Charles (US); Grinter, Rebecca E (US); Hibino, Stacie Lynn (US); Jagadeesan, Lalita Jategaonkar (US); Mantilla, David Alejandro (US) (also appeared as Japanese Patent JP2001256252 (A)).
- PT.2 United States Patent #6701294 Issued March 2, 2004 "User interface for translating natural language inquiries into database queries and data presentations" Ball; Thomas J. (Mercer Island, WA); Cox; Kenneth Charles (Naperville, IL); Grinter; Rebecca E (Naperville, IL); Hibino; Stacie Lynn (Naperville, IL); Jagadeesan; Lalita Jategaonkar (Naperville, IL); Mantilla; David Alejandro (New York, NY) (also appeared as Japanese Patent #JP2001256252).
- PT.3 European Union Patent #1513288 Issued March 09, 2005 "Method, Apparatus, and Program Product for Provisioning Secure Wireless Sensors" Smetters, Diana K, Durfee, Glen E, Balfanz, D, Grinter, R. E., Stewart, P. J., Wong Hao-Chi.
- PT.4 European Union Patent #1755292 Issued February 21, 2007 "Electronic Transmission Device" Aoki, Paul M; Grinter, Rebecca E; Szymanski, Margaret H; Thornton, James D; Woodruff, Allison G. (Also issued as Japanese Patent #JP2007053755).
- PT.5 United States Patent #7275156 Issued September 25, 2007 "Method and Apparatus for Establishing and Using a Secure Credential Infrastructure" Balfanz; Dirk (Menlo Park, CA), Smetters; Diana K. (San Francisco, CA), Stewart; Paul Joseph (Sunnyvale, CA), Durfee; Glenn E. (San Francisco, CA), Grinter; Rebecca E. (San Francisco, CA), Wong; Hao-Chi (San Carlos, CA)

- PT.6 United States Patent #7299257 Issued November 20, 2007 “Apparatus and Method for Use in Collaboration Services” Boyer; David Gray (Oceanport, NJ), Coplien; James Owen (Wheaton, IL), *Grinter*; Rebecca E (San Francisco, CA), Hackbarth; Randy L. (Western Springs, IL), Herbsleb; James David (Naperville, IL), Jagadeesan; Lalita Jategaonkar (Naperville, IL), Mataga; Peter Andrew (Sparta Township, Sussex County, NJ), Wills; Graham John (Naperville, IL)
- PT.7 United States Patent #7,454,619 Issued Nov 18, 2008 “Method, apparatus, and program product for securely presenting situation information” Smetters; Diana K. (San Francisco, CA), Balfanz; Dirk (Menlo Park, CA), Durfee; Glenn E. (San Francisco, CA), *Grinter*; Rebecca E. (San Francisco, CA), Stewart; Paul J. (Sunnyvale, CA), Wong; Hao-Chi (San Carlos, CA)
- PT.8 United States Patent #7,574,474 Issued August 11, 2009 “System and method for sharing and controlling multiple audio and video streams” Thornton; James Douglass (Redwood City, CA), *Grinter*; Rebecca Elizabeth (San Francisco, CA), Aoki; Paul Masami (Foster City, CA), Woodruff; Allison Gyle (Foster City, CA), Szymanski; Margaret Helen (Santa Clara, CA)
- PT.9 United States Patent #7,581,096 Issued August 25, 2009 “Method, apparatus, and program product for automatically provisioning secure network elements” Balfanz; Dirk (Menlo Park, CA), Smetters; Diana K. (San Francisco, CA), Stewart; Paul Joseph (Sunnyvale, CA), Durfee; Glenn E. (San Francisco, CA), *Grinter*; Rebecca E. (San Francisco, CA), Wong; Hao-Chi (San Carlos, CA).
- PT.10 United States Patent #7,757,076 Issued July 13, 2010 “Method and Apparatus for Using a Secure Credential Infrastructure to Access Vehicle Components” Stewart; Paul J. (Los Altos, CA), Smetters; Diana K. (San Francisco, CA), *Grinter*; Rebecca E. (San Francisco, CA), Balfanz; Dirk (Menlo Park, CA), Durfee; Glenn E. (San Francisco, CA), Wong; Hao-Chi (San Carlos, CA)

#### E. EDITORIAL AND REVIEWER WORK FOR TECHNICAL JOURNALS AND PUBLISHERS

Member of Advisory Board for Computer Supported Cooperative Work: The Journal of Collaborative Computing.

ACM Transactions on Computer Human Interaction

ACM Transactions on Information Systems

Bell Labs Technical Journal

Communications of the ACM

Empirical Software Engineering

Human Computer Interaction

IEEE Pervasive Computing

IEE Software

IEEE Transactions on Software Engineering

Information Systems Research

The Information Society

The Massachusetts Institute of Technology Press

Philosophical Transactions of the Royal Society

Note: this journal was founded in 1665 and it was the journal in which Newton launched his career with his article on a theory of light and colour (1672). It is the longest running & oldest scientific journal in the world (and the 2<sup>nd</sup> oldest journal of any kind).

## Software Practice and Experience

### F. MEDIA COVERAGE

For the purposes of this vita, **bold text** indicates high-volume and/or prestigious publications.

- N.1 **The Orange County Register** (1995) "A New Cyber View" by Dan Froomkin. February 28. b1.  
<http://www-personal.umich.edu/~froomkin/texts/29.html>
- N.2 Grinter, R. E. and M. Cagan (1995) "Configuration Management" *The Cyberspace Report* hosted by E. James Whitehead and Lisa M. Covi. KUCI. Irvine, California. November 15.
- N.3 **Communications of ACM** (1996) "Viewpoint: The World-Wide Web as Social Hypertext" by Tom Erickson. 39(1). 15-17.
- N.4 **ComputerWorld** (2000) "Software Development Goes Global" by Gary H. Anthes. June 26, 2000. 94-95.
- N.5 **CNN** (2000) "Software development goes global" by Gary H. Anthes.  
<http://www.cnn.com/2000/TECH/computing/06/28/global.development.idg/>
- N.6 CxO magazine (2001) "Wireless Wonderland Wireless World On The Horizon The Distant Horizon" by Stefan Dubowski  
<http://www.itworldcanada.com/cxo/displayArticle.cfm?oid=59381827-75EC-11D5-AAB600A0CC574E58#>
- N.7 The Columbian (Vancouver) (2001) "Tech-Savvy People Have Developed a Truncated Language to Get The Electronic Message Across" by Annie Pierce Rusunen. Monday October, 29.  
<http://www.columbian.com/10292001/life/225374.html>
- N.8 Xerox Innovation (2001) "y do tngrs luv 2 txt msg?"  
[http://www.xerox.com/innovation/txt\\_msg.html](http://www.xerox.com/innovation/txt_msg.html)
- N.9 Digital Journal (2002) "Wireless Carriers Hope For A Text Messaging Craze" by Andy Walker  
<http://www.digitaljournal.com/news/?articleID=2815>
- N.10 InformationToday (2002) Right Brain, Left Brain: The Home Offices of Design and Information Professionals by Mary Colette Wallace Vol10, No 9. October.  
<http://www.infotoday.com/searcher/oct02/wallace.htm>
- N.11 National Post of Canada (2002) "Trick-or-treaters go high-tech for 'gr8 cndy': Using cellphones, text messaging" by Mary Vallis. Friday, November 01.  
<http://www.nationalpost.com/national/story.html?id={1912B943-7C71-4DA5-93AE-12C268984B5B}>
- N.12 Dig\_iT Magazine (2003) "NSPACE" by Andy Walker. Special Issue, 2003. p132-133.
- N.13 **Sound and Vision** (2003) "When Your Home Outsmarts You" by Michael Antonoff. January 2003. p100-101.
- N.14 ZDNet (2003) "Why you should wish Ethernet a happy birthday" by Patrick Houston. Tuesday, May 27.  
<http://www.zdnet.com/anchordesk/stories/story/0,10738,2913807,00.html>
- N.15 ZDNet (2003) "Want Wireless Email: Here's Some Good News" by Patrick Houston. Wednesday, May 28.  
<http://www.zdnet.com/anchordesk/stories/story/0,10738,2913817,00.html>
- N.16 IEEE Spectrum (2003) "America Idle: TV Show Wakes U.S. to SMS" by Steven M.

- Cherry <http://www.spectrum.ieee.org/WEBONLY/wonews/jun03/sms.html>
- N.17 **New York Times** (2003) "Techies by Necessity, Not by Choice" by Katie Hafner. Thursday, July 24. Circuits Section p1.
- N.18 **International Herald Tribune** (2003) "Turning Techie: A Necessity, Not a Choice" by Katie Hafner. Friday, July 25.
- N.19 PortCity Life Magazine (2004) "High-Tech Bullying" by Marcy Barack. January/February 2004. p. 44-47, 60-61.
- N.20 EdCal: Newsletter of the Association for California School Administrators (2004) "Future Looking ACSA Interns Share Insights on Education" January p.1, 6-8.
- N.21 Georgia Institute of Technology Research News (2005) "You Are What You Listen to: Users of Digital Music Sharing System Judge Others by their Playlists" by Jane Sanders. 1 April. Also published on newswise.com, physorg.com, scienceblog.com, local-education.com, plebius.org, sheknows.com, sciencenewsdaily.org and innovations-report.com on 4 April 2005 as well as acm.org/technews on 6 April 2005. Print version appeared, Summer 05, page 4-5.
- N.22 LiveScience (2005) "Coworkers Judged by iTunes Playlists" by LiveScience Staff. 4 April.
- N.23 NewsWire (2005) "Users of Digital Music Sharing System Judge Others By Their Playlists" by NewsWire Staff and Jane Sanders. 4 April. Also published in Innovations Report, DE, and EurekaAlert. 4 April 2005.
- N.23 Internet Broadcasting Systems (2005) "Sharing Music Can Create Bonds, Confusion At Work" 5 April. Also published on wnbc.com, NY; thebostonchannel.com, MA; moretv32.com, FL; wpbfnews.com, FL; 10news.com, CA; nbc30.com, CT; theiowachannel.com, IA; local6.com, FL; the carolinachannel.com, SC; wmtw.com, ME; the newmexicochannel.com, NM; the kcrachannel.com, CA; nbc6.net, FL; channelcincinnati.com, OH; wpxi.com, PA; the louisvillechannel.com, KY; wxii12.com, NC; channel3000.com, WI; wsocvtv.com, NC; thehometownchannel.com, AR; foxreno.com, NV; 10news.com, CA; nbc4.tv, CA; wsbtv.com, GA; wpbfnews.com, FL; nbc11.com, CA; themilwaukeechannel.com, WI; wtov9.com, OH; ksat.com, TX; the hawaiiichannel.com, HI; whiotv.com, OH; wftv.com, FL; click2houston.com, TX; thepittsburghchannel.com, PA; thebakersfieldchannel.com, CA; nbc5.com, IL; thekansascitychannel.com, MO; theomahachannel.com, NE; nbc13.com, AL; ktvu.com, CA; nbc5i.com, TX; thewbalchannel.com, MD; theksbwchannel.com, CA; news4jax.com, FL; wral.com, NC; kirotv.com, WA; theneworleanschannel.com, LA; thejacksonchannel.com, MS; newsnet5.com, OH; theindychannel.com, IN; thedenverchannel.com, CO; channeloklahoma.com, OK; thechamplainchannel.com, NY; clickondetroit.com, MI; thewgalchannel.com, PA; kfoxtv.com, TX; thewmurchannel.com, NH; local10.com, FL; wesh.com, FL; nbc4.com, DC; nbc4i.com, OH.
- N.24 **Atlanta Journal-Constitution** (2005) "Co-workers Find Clues to You in Your iTunes" by Bill Hendrick. 5 April. Front page, and p E2. Also published on MacNewsWorld, EIN News, and Inbox Robot, 11 April, 2005.
- N.25 Macworld Daily News (2005) "iTunes Makes Personal Statement at Work" by Macworld staff. 6 April. Also published on Yahoo! UK & Ireland News, April 6.
- N.26 CNET (2005) "Got Playlist Anxiety? You're Not Alone" by John Borland. 6 April. Also published on ZDNet News 6 April 2005.
- N.27 Audio Graphics (2005) "iTunes Music Playlist—Your Personality Unfolds". 8 April.
- N.28 Technique (2005) "Take that Britney Off your Playlist: Tech Researchers Find

- that iTunes Allows Co-workers to Share Music—and Judge Each Other’s Personalities” by Joshua Cuneo. 15 April. p. 19-20.
- N.29 The Whistle (2005) “Study examines how sharing digital music impacts working relationships” by Jane Sanders. 10 April, Vol 30, No 16. Page 1.
- N.30 **San Francisco Chronicle** (2005) “You Are What’s On Your Playlist: Experts Say Digital Music Library Reflects Listener’s Personality” by Benny Evangelista. 18 April. P. E1, E5. Reprinted in Orange County Register 21 April, The Deseret Morning News, 25 April. Reprinted in the FortWayne Journal Gazette (under “2 Peas in an iPod? Playlists Provide New Social Scale”), April 26. Reprinted in the Seattle Post-Intelligencer (under “What your MP3 playlist says about you”) May 14, E1.
- N.31 **Washington Post** (2005) “Test Your Personality, Digitally” by Robert MacMillan. 18 April.
- N.32 **CNN International** (2005) “TechWatch” CNN Today anchored by Kristie Lu Stout. 21 April. (*Live Television Interview* conducted by Amy Voida).
- N.33 **Discovery Channel** (2005) “Study: Music Playlists Reveal Character” by Jennifer Viegas. 10 May. Reprinted “Music Downloads Reveal Your Quirks” Australian Broadcasting Corporation. May 12.
- N.34 **New Scientist** (2005) “Digital Music-Sharing Stirs Social Tensions” by Will Knight. 16 May.
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